



UNITED STATES POSTAL INSPECTION SERVICE

COMBATING IMPOSTER SCAMS



DO YOU REALLY KNOW WHO YOU'RE TALKING TO?

Scan to learn more



Imposter scams can be hard to spot. Postal inspectors remind consumers: Beware of the person on the other end of that digital communication — they might not be who they claim to be.

With a few simple tips, consumers can protect themselves from imposter scams:



Take your time to make financial decisions. Whether it's investments or unsolicited offers, like the lottery or sweepstakes, don't rush into sending your money to someone you don't know.



If you meet someone over the internet who professes their love for you right away, but needs financial assistance to meet you, exit the conversation as quickly as you can.



Is it really a representative from your bank sending that email or text? To be certain, call your bank at the number you were given when you opened your account. Don't call a number that you haven't verified, and never click on any links in an email or text.



The U.S. Postal Service will NEVER send you an unsolicited text. Any text or email claiming you have a USPS delivery problem is designed to steal your personal information. Delete these messages, but before you do, send the bogus text or email to spam@uspis.gov.



Grandparents: Before sending money to help your grandchildren who supposedly find themselves in a desperate situation, call them or their parents at a number you recognize to confirm they sent you a message.



Put your phone number on the National Do Not Call Registry at 1-888-382-1222 or at www.donotcall.gov.



If you are a victim of a scam or suspect fraud, report it: Submit an online report to the U.S. Postal Inspection Service, or call us at 1-877-876-2455.

REMEMBERING THESE SIMPLE TIPS WILL HELP KEEP CONSUMERS' PERSONAL INFORMATION AND FINANCES SAFE.