



# UNWANTED CALLS

## What to know about them and how to avoid them

### WHAT IS IT?

Callers pose as legitimate businesses trying to sell services or products. Or they represent themselves as a bank with a question about your account, or a federal agency notifying you of an issue. If you're screening calls, you may be tempted to pick up because it looks like a local call from a neighbor.

### SEE THE RED FLAG!

They ask for personal and financial information, like your Social Security number or bank account number.

### WHAT TO KNOW

- Scammers use apps and other technology to mask their names and numbers.
- Legitimate businesses, banks, and federal agencies will not ask for personal and financial information over the phone.

### WHAT TO DO

- **DO NOT provide any personal information — just hang up!**
- Consider signing up for call-blocking services with your phone company.
- Be skeptical about answering private or blocked numbers — if it's important, they will leave a message.

### WHERE TO GET HELP

- Tell a friend or family member.
- File a report at [uspis.gov](https://uspis.gov) or call 1-877-876-2455. Our investigation starts with your report. If you have been targeted or fallen victim to a scam, take action to help yourself and safeguard others.



**UNITED STATES POSTAL  
INSPECTION SERVICE**

***uspis.gov***  
**1-877-876-2455**