



BE SMART!

LOVED ONE SCAMS

What to know about them and how to avoid them

WHAT IS IT?

A person calls and says they are your grandchild or other loved one, and they need your help with an emergency — a medical crisis or legal trouble.

SEE THE RED FLAG!

They urgently need you to send money, and may insist on secrecy.

WHAT TO KNOW

The caller may have obtained information about your personal contacts online. This will make the impersonation seem real.

BE SMART!

- **DO NOT send any money!**
- Be suspicious — do not confirm or give any personal information.
- Call your loved one or another family member to verify the emergency.
- If contacted by email, mark them as *SPAM*. If contacted by phone, hang up and *BLOCK* the number.

WHERE TO GET HELP

- Tell a friend or family member.
- File a report at uspis.gov or call 1-877-876-2455.



**UNITED STATES POSTAL
INSPECTION SERVICE**

uspis.gov
1-877-876-2455