



# Steps family members and caregivers can take to ***AVOID WIRE TRANSFERS***

If you realize that a loved one has wired money, contact the vendor. **ACT QUICKLY** to intercept a wire transfer in progress. If the recipient has not yet accepted the payment order, it may (no guarantees) be flagged and stopped. Time is of the essence!

Have the tracking number available, along with the individual's name and phone number.

## **Western Union**

Call the Customer Service number at **1-800-448-1492** or its Consumer Fraud number at **1-800-325-6000** (select your preferred language, then say "fraud related question").

## **MoneyGram**

Family members can call MoneyGram at **1-800-666-3947** (select your preferred language, then choose option 5). Non-family members should call MoneyGram's general Customer Care Center at **1-800-926-9400**.



**UNITED STATES POSTAL  
INSPECTION SERVICE**

***uspis.gov***  
**1-877-876-2455**