Our veterans deserve a lot of things. Praise. Honor. Security. Respect. Yet every day, scammers attempt to defraud our veterans of their hard-earned benefits, steal their identity, or take their savings.

Together, we can fight back and take one small step to repay our veterans for the service they’ve given and the sacrifices they’ve made.

U.S. Postal Inspection Service
ATTN: Operation Protect Veterans
P.O. Box 12890
Seattle, WA 98101

877-908-3360
AARP.org/fraudwatchnetwork

Delivering Trust. Delivering Justice.

They protected us. Now it’s our turn.

Their time on the battlefield is over.
Now it’s our turn to protect our veterans from scams.


Here’s what they don’t deserve: attempts to take advantage of their service. Yet every day, scammers attempt to defraud our veterans of their hard-earned benefits, steal their identity, or take their savings.

Together, we can fight back and take one small step to repay our veterans for the service they’ve given and the sacrifices they’ve made.
America’s veterans are warriors, trained to handle anything a battlefield can throw at them. But there’s one foe many veterans struggle to defeat: domestic fraud. Sadly, veterans are twice as likely to actually fall for fraudulent schemes. In 2017, AARP research found that 16% of veterans have lost money to scammers, compared to only 8% of the non-military public.

Why? For starters, veterans implicitly trust fellow members of the military, making them vulnerable to imposters. Veterans also have a PTSD rate more than double the general public’s, which can make it more difficult for them to recognize and combat the emotional manipulation used by scam artists.

Now, AARP and the U.S. Postal Inspection Service (USPIS) are joining forces for Operation Protect Veterans. We’re fighting back against fraudulent scam artists — and we need your help. Good intel is a crucial component of this battle; if you’ve seen a scam targeting veterans in the past 12 months, please fill out the attached postage-paid survey and drop it in the mail. You can also report a scam aimed at our veterans by calling 877-908-3360.

The information you provide is anonymous and will be used by AARP to prepare research on fraudulent activity affecting veterans. This survey is not a method of reporting crimes to law enforcement authorities. If you want to report mail-related crimes, please contact the USPIS at postalinspectors.uspis.gov.

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